

## Custom Design Ordering Process

If you need custom perforated metal, we have the expertise and skill to bring your design vision to reality. Here is our step-by-step guide to ordering custom perforated metal from Arrow Metal

### STEP 1 - INITIAL ENQUIRY



Tell us what you want to achieve and we'll find the solution, identifying the best metal material, perforation configuration and finishes for the job.

**We guarantee to respond to your initial enquiry within an hour**



### STEP 2 - QUOTATION



Your assigned Arrow Metal specialist – who looks after your order right up to delivery – will give you a confirmed quote detailing panel specifications, costs and delivery timeline. Once you approve your quote, we'll start working on your custom panels

**We guarantee to provide you with a quotation within 24 hours**



### STEP 3 - CAD DRAWING



Our experienced and skilled technicians take your design and create individual CAD drawings. The drawings ensure each panel is precisely cut and perforated for a perfect fit and finish on site.

**CAD drawing is the vital step that dictates how your finished custom perforated panel will look**



### STEP 4 - PROJECT APPROVAL



We will send the final design file including a sample if you need it for your approval before proceeding with production

**Quick project approval is vital to ensure on time delivery to agreed timelines.**



### STEP 5 - PRODUCTION

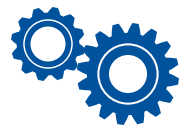


Our state-of-the-art punching machine is put to work, programmed and controlled by a sophisticated computer programme to ensure precision

**Our experienced machine operators ensure every custom perforated panel we make is precisely produced to the highest quality standards.**



### STEP 6 - ADDITIONAL PROCESS



Once your panels are manufactured it's time to add any finishing touches you require, such as colour or special paint effects, folding, anodised or powder-coated finish.

**These final additions will give you the change the whole look of your custom perforated metal panels.**



### STEP 7 - PRODUCT DELIVERY



A final quality inspection and your panels are ready to go. Our reliable and professional delivery partners will safely transport your panels to your site ready for installation.

Our metal knowledge and design expertise means we know exactly how to achieve even the most intricate and delicate design